

# 2023-24 Chancellor's Office SEM Program:

## Supporting the Student Journey

#### SEM APPLICATION WORKSHEET

This worksheet is provided to help you develop your college's SEM application. Use the following steps to prepare and submit your application:

- Review the application questions and the sample SEM projects listed on page 2.
- Use this worksheet to develop your college's application.
- Submit your SEM application by clicking the following link and entering the responses from this worksheet by February 21, 2023: SEM Program Application.
- 1. Name of College
- 2. Title of the SEM Project
  - Answer:
- 3. Briefly describe what sparked the need for this project, including challenges your college is facing related to SEM that have impacted enrollment, student success, and/or fiscal viability.
  - Answer:
- 4. Describe your SEM project and the key activities or steps you will take to implement it.
  - Answer:
- 5. List the expected outcomes of your SEM project, including how you will measure these outcomes.
  - Answer:
- 6. From the list below, select the global metric(s) that your project will positively impact (Note: Online survey will have interactive checkboxes where you can check all that apply)
  - Student Success Metrics (SSM)
  - <u>Student Centered Funding Formula</u> (SCFF)
  - Collegewide Indicators
  - Other (please specify):
  - Answer:
- 7. Describe how your SEM project will benefit students overall and within specific student groups at your college.
  - Answer:

- 8. Describe how you will integrate this work with other plans and initiatives focused on student success and completion at your college (e.g., Vision for Success; Guided Pathways; Diversity, Equity, and Inclusion).
  - Answer:
- 9. Explain the support or benefit you hope your college will receive by participating in the SEM Program.
  - ► Answer:

## SAMPLE SEM PROJECTS

The following sample projects are illustrative examples and are not intended to represent an exhaustive list of all SEM projects a participating college could develop or implement as part of the program.

### Data and Target Student Enrollment Groups

- Develop detailed evidence-based profiles that characterize each of the college's target student
  enrollment groups (e.g., degree-seeking students, Career Education students, Men of Color students,
  and adult learners) and identify specific SEM goals and strategies for each.
- Create online enrollment management/data tools and dashboards (e.g., scheduling, program planning, and student journey).
- Develop tools and models for forecasting enrollment and student completion.

#### Planning and Integration

- Develop an integrated SEM plan that focuses on optimal enrollment growth and maximum student success.
- Establish processes or tools for coordinating SEM activities across student services and instruction (e.g., calendar that integrates enrollment and completion goals with marketing, outreach, and scheduling activities).
- Integrate equity-based practices and strategies throughout SEM plans and initiatives.

#### **Marketing and Communications**

- Create a targeted marketing and communications plan for specific target student enrollment groups.
- Revise messaging and communication methods so that they reach and appeal to the college's target student enrollment groups.
- Create an institutional integrated marketing and communications plan.

#### Outreach, Onboarding and Enrollment Services

- Implement a Customer Relations Management (CRM) system that includes data and interactions across the student journey.
- Establish a holistic case management approach for outreach, onboarding, financial aid, and enrollment.

## **Scheduling and Program Pathways**

- Research and implement innovative, efficient, and effective class schedules informed by student enrollment patterns, success and completion rates, and/or education plans.
- Align scheduling practices with guided/program pathways.
- Develop flexible program pathways focused on targeted student enrollment groups

## SAMPLE SEM PROJECTS

#### **Student Services**

- Review and revise admissions and registration policies and practices to mitigate blocks and obstacles to enrollment.
- Review and revise award policies and practices to mitigate institutional roadblocks for completion.
- Implement technologies that enhance the effectiveness and efficiency in delivering student-centered support programs and services (e.g., educational planning and advising).

#### Retention, Persistence, Success and Completion

- Develop and implement credit for prior learning policies and procedures.
- Implement student success teams aligned with guided pathways initiatives.

#### Teaching and Learning/Professional Development

- Implement professional development institute that partners faculty with researchers to examine disaggregated course data as it relates to equitable course policies, practices, and pedagogy.
- Create and administer professional development series on SEM (e.g., for faculty, instructional deans, student services).