First Friday Noncredit Webinars

April 6, 2018

A Noncredit Community of Practice Activity

Brought to you by:

Academic Senate for California Community Colleges (ASCCC)

Association of Community and Continuing Education (ACCE)

Chancellor's Office

Career Ladders Project (CLP)

California Community Colleges Success Network (3CSN)

Noncredit Student Support Services Program: A *glimpse* at How it Works at Southwestern College

Presentation for *Noncredit 1st Friday Webinar* series by Diane Edwards and Joy Reyes

Spring 2018

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Aerial View...(no weeds)



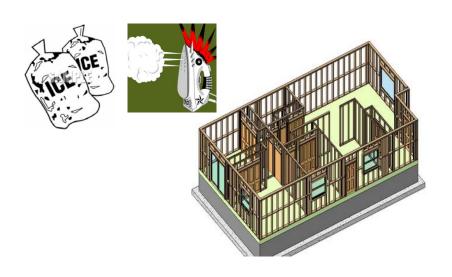
What Kind of Change is Going on in the CCC? *Second-Order* Change!

(Adapted from the work of Watzlavic, Weakland and Fisch)

First-Order Change



Second-Order Change



Comparison of First-Order Second-Order Change

First Order Change

When change is perceived as:

- An extension of the past
- Within existing paradigms
- Consistent with prevailing values and norms
- Implemented by using existing knowledge and skills (and approaches)

Second Order Change

When change is perceived as:

- A break with the past
- Outside of existing paradigms
- Challenging and/or conflicting with prevailing values and norms
- Implementation requires new knowledge and skills (and approaches)

So many things going on---What do we look like? How do we organize, integrate/braid and leverage it all?



l Know It's In Here Somewhere!

 AB 86/104 (AEBG), BSI, CalWORKs, CTE/Perkins, Continuing Education (noncredit, contract education and community service/fee based, College for Kids), Contracting Opportunities Center, Doing What Matters/Pathways), Equity, Diversity and Inclusion (EDI), Guided Pathways, International Trade and Commerce, Restorative Justice, Small Business Development Center, Strong Workforce, Student Employment, Student Equity Program (SEP), Student Success & Support Program (SSSP Cr and NC), Transitions (formerly 2+2), WIA/WIDA, Work Experience... and more....and AB 705 underway!

What Do We Need to Look Like? Before and after...it's Possible!





California Community Colleges Student Success and Support Program (SSSP)

A little bit of the background and legislative History

- The Seymour-Campbell Student Success Act of 2012 (CA Education Code, Sections 78210-78219) established the SSSP "to increase California Community College student access and success by providing core matriculation services...and other educational planning services, and academic interventions".
- The Act emphasized "support for entering students transitioning into college...to provide a foundation for student achievement and successful completion of student goals."
- Replaced the Matriculation Program with the Student Success and Support Program (SSSP).
- Includes Noncredit SSSP (formerly noncredit matriculation)
- Established 'front loaded services' for entering students, and a performancebased funding structure for the colleges.

SSSP Mission

The mission of the SSSP is to increase community college student access and success by providing effective core services, including orientation, assessment and placement, academic advising, and early intervention. SSSP supports student equity in assessment, student services, and access to college resources and provides a foundation for students to achieve their educational goals.

SSSP Vision Statement

SSSP is an exemplary student services model with an emphasis on at-risk students using evidence-based, innovative approaches that promote student access and success. SSSP integrates student and institutional responsibility and accountability for student success.

Purpose of the Student Success and Support Program

The purpose of the SSSP is to ensure that all credit and noncredit students:

- Promptly define their educational and career goals
- Complete their courses
- Persist to the next academic term, and
- Achieve their educational objectives in a timely manner.

Planning and implementation of SSSP needs to reflect the underlying expectation that student success is as a joint responsibility of the student and the institution.

Noncredit SSSP

SSSP core services are to be offered to students enrolled in designated noncredit courses.

Colleges with noncredit programs are <u>required</u> to complete an annual certification in order to receive SSSP funding.

Beginning in the 2015-16 fiscal year, colleges are also required to provide program and budget plans (showing compliance with reporting requirements) to receive SSSP funding.

Core Services:

- ✓ Orientation
- ✓ Assessment and Placement
- ✓ Counseling
- √ Follow-up

Noncredit Categories:

- ➤ Elementary & Secondary Basic Skills
- **≻ESL**
- ➤ Short-term Vocational
- ➤ Workforce Preparation

Comparison of Programs & Initiatives Student Population Foci by Noncredit Category

Non-sea dia	CDCD	AFRC (ARCC (404)	DCI.	NC CCCD
Noncredit	CDCP	AEBG (AB86/104)	BSI	NC-SSSP
Ten Noncredit Categories	Career Development & College Preparation Noncredit Categories	Adult Education Block Grant Regional Consortia Categories	Basic Skills Initiative Categories	Noncredit Student Support Services Program Categories
 ESL Basic skills (incl. supervised tutoring, HS Equiv.) Short-term CTE (incl. apprenticeship) Workforce preparation Immigrant Education Courses for Adults with Disabilities Parenting Programs for older adults Family and Consumer Sciences Health and Safety 	 ESL Basic skills (incl. supervised tutoring) Short-term CTE (incl. apprenticeship) Workforce preparation • High school diploma or equivalency	 ESL Basic skills (incl. supervised tutoring) Short-term CTE (incl. apprenticeship) Workforce preparation Immigrant education Courses for adults with disabilities High school diploma or equivalency 	ESL Basic Skills (English, Math, Reading and Writing) credit and noncredit students	ESL Elementary/Secondar y Basic Skills Short-Term Vocational Workforce Preparation Services to 'eligible' noncredit students will include: -Orientation -Assessment -Counseling (NC SEP) -Follow-up for 'At-Risk'



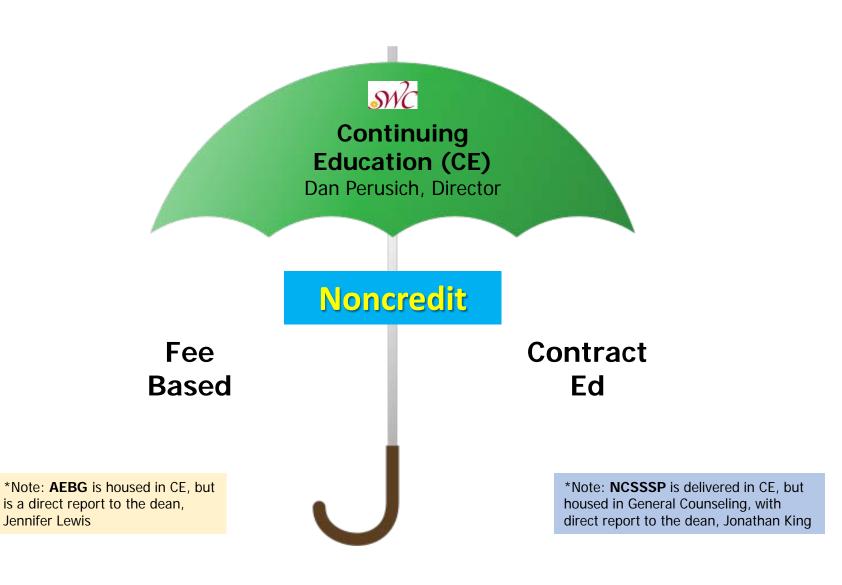
Additional Lenses: Credit-SSSP, Guided Pathways, Strong Workforce, Student Equity and AB 705...and everything else on the horizon.











Noncredit is at the heart of the CCC access mission. It is both a *springboard and a safety net for students*

- Open access for students with diverse backgrounds and those seeking ways to improve their earning power, literacy and foundation skills, to gain access to higher education, and to pursue lifelong learning
- First point of entry into college for immigrants, economically disadvantaged and low-skilled adults
- Additional opportunity for credit students to build, hone and extend their skills.
- Educational gateway & a portal to the future



What does noncredit look like in your district?
How does your program structure influence your NCSSSP delivery?

- ❖Open-entry/Open-exit
 OR
- Managed enrollment
- Activity/labOR
- Lecture environment



- Graded (P, NP, SP)
 OR
- Ungraded
- Looks like credit program
 <u>OR</u>
- Looks different (how different?)

SWC Noncredit Application

SOUTHWESTERN COLLEGE CONTINUING EDUCATION 900 Glby Liven Fload, Challe Value, Ca 91910-7299 900 Glby Liven Fload, Challe Value, Ca 91910-7299 910 Glby Liven Fload, Challe Value, Challe Value, Ca 91910-7299 910 Glby Liven Fload, Challe Value, Challe Value, Ca 91910-7299 910 Glby Liven Fload, Challe Value, Challe	Noncrediti	cal/Certificate		Some Colleg JYES reshman Junior ophomore Senior	je, No (Degree ID NO	D YE	A. /A.S. Degree S II NO		
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8. Foreign secondary/high school Diploma/Certificate Month's Your coned Mon't Year								Rev. 01/04/2018 NCSS		

Currently a two-page hard copy, an online version is anticipated for Fall 2018.

Thought...
Will all our
noncredit
programs be
going to CCC
apply at some
point?

Noncredit Program Areas

Noncredit curriculum satisfies one of the objectives of the California Community College system. There are ten specific identified noncredit categories for which a district can generate apportionment Funding.

(Education Code Section 84757 (a) and 84760.5, and Title 5 Section 55151),

- *English as a Second Language(ESL)
- 2. Immigrant
- *****Elementary and Secondary Basic Skills (including supervised tutoring)
- 4. Health and Safety
- Substantial Disabilities
- 6. Parenting
- 7. Family and Consumer Science
- 8. Older Adults
- Short-term Vocational
- **10.** *Workforce Preparation

^{*}NCSSP

A closer look

NC-SSSP

Noncredit Student Support Services Program Categories

- ESL
- Elementary/Secon dary Basic Skills
- Short-Term
 Vocational
- Workforce Preparation

Services to 'eligible' noncredit students will include:

- -Orientation
- -Assessment
- -Counseling (NC SEP)
- -Follow-up for 'At-Risk'

Who do you need to be serving?

Is it possible that you have students that cross categories?

How does that influence your NCSSSP planning and your service delivery?

Some Considerations for Integrated Planning for Noncredit Courses/Programs and Services

- Address access and enrollment issues within the district
- Consider best *mechanisms* to serve students
- Department Faculty Input
- Department Program Review
- Input from CTE and other advisory committees if applicable
- Labor market / Community need
- Interfacing with any credit program regrading student needs for short-term skills development, certifications, workforce prep, etc.
- Noncredit serving as prep/support for existing credit courses/programs
- Transitioning students from noncredit to credit---can the path be made more smooth?
- Successful completion of noncredit courses can be part of multiple measures assessments...and advancement into credit programs
- Regional input...where needed and appropriate (think AEBG, Equity, BSI, Strong, Guideed Pathways...)
- And many more...



Some of the Topics Typically Addressed in Noncredit SSSP Counseling:

- Orientation to SWC
- Multiple Measures Assessment--- identifying current skills levels and "starting points" to inform course placement/choices
- Exploring and identifying personal/career options and goals.
- Transitioning from the noncredit program to the general college programs and/or to the workforce.
- How to pay for college! How to access and manage resources to cover the varied expenses
 of attending college.
- Awareness of the many campus services and resources.
- Individual/personal considerations
- Developing an educational plan— a student road-map to success.
- Referrals to other resources and services

SWC Noncredit Student Education Plan (SEP)

SOUTHWESTERN COLLEGE	NONC	REDIT STUDENT EDUCAT	IONAL I	PLAN	SOUTHWESTERN COLLEGE, CONTINUING EDUCA 90 OTAY LAKES ROAD, BUILDING 660 CHULA VISTA, CA 91910-7299 TELEPHONE: (619) 482-6376		
DATE STUDENT NAME				SWC ID NUMBER	EMAIL		
AREA(S) OF INTER	REST						
STUDENT GOAL(S)	-	ve Basic Skills ional/Cultural Development		nsition from Non-Credit to Credit Pro lecided	ogram	☐ Vocational Certificate ☐ Update Job Skills	
PLACEMENT TEST S R W M				□ SUHSD ADULT ED	□ cus	SD ADULT ED	
Adult Basic Educati Math:	on	Career Technical Education Accounting/Bookkeeping Office/Business Skills Customer Service		English as a Second Language Introduction to Academic ESL I Introduction to Academic ESL II Introduction to Academic ESL III	Planni FALL S	ing lemester Courses:	
Reading:		Childcare/Daycare	dge		SPRING	G Semester Courses:	
Writing:		Skilled Trades Specific Career Skills Training					
Suggested Courses:					SUMMI	ER Semester Courses:	
		· -					

Confidential Support for Students with Disabilities and need for Accommodations

- ❖SSSP Counseling addresses support for Credit and Noncredit students with verified disabilities
- SWC Disability Support Services (DSS) provides counseling services and assessment, academic accommodations and resources for students with disabilities to achieve academic success

Steps for students to Apply for SWC DSS:

To be eligible to apply, you must:

- Be a Southwestern College student with a disability that can be verified
- Complete and submit both the DSS Application and the Disability Verification Forms found on SWC website here: http://www.swccd.edu/index.aspx?page=336
- If you recently graduated high school and received specialized services, click here to complete the High School Consent to Release Confidential Information form found on SWC website here: http://www.swccd.edu/index.aspx?page=336

Confidential Support for Students with Disabilities and need for Accommodations

- Disability Support Services Accommodations are also available for qualified students taking assessments of skill levels in English, reading and math.
- What options are available for noncredit students that have never been identified as learning disabled (education in foreign country, adult onset learning disabilities, limited education, etc.)?
- What options are available for noncredit students that cannot afford the ½ credit unit cost (and additional fees) for learning disability testing at SWC?
- What options are available to noncredit students who are taking continuing education courses offsite and have difficulty with transportation or availability to present to the SWC main campus for learning disability testing?

Data Reporting and Accountability for NCSSSP

- At SWC most of the NCSSSP student data elements we gather initially come from our noncredit application (which was modified to incorporate the full list AEBG/WIOA data elements).
- Continuing Education staff utilize the application information to trigger identification of students to be served under NCSSSP. Counselor activities are coordinator each semester around this application information and current term enrollments.
- SWC credit and noncredit counselors, and staff, use the SARS system to document student participation in the various services and to maintain notes on individual student appointments/counseling sessions. There are specific "reason codes" for each activity that map to SSSP services (aligned to the SSSP core services).
- The SWC noncredit program has it own "noncredit reason codes" within the SARS system. Reason codes enable our SSSP coordinators and research department to carefully track and account for the credit and noncredit SSSP data transmitted via MIS to the CCCCO.

On the Horizon—possible influences/impacts on SWC noncredit program and services.

Statewide:

AB 705

- In effect Jan 2018 (now)
- Possible increase in noncredit course/program inventory as districts determine which 'remedial' courses and levels, will
 reside in noncredit (moved from credit and/or created in noncredit). Need to be cautious about establishing a noncredit
 remedial course/program as a prereq to credit---need to maintain awareness of when the student 'timeclock' will be
 started.

At SWC:

Noncredit coding and code alignment project is underway

- Multiple phases: courses, programs, integrated model considerations
- Goal: alignment with SWC credit program, our AEBG consortium member districts, and AEBG regional consortia
- Emphasis on identifying CDCP eligible programs and getting them approved by the CCCCO

Progress Indicators

Noncredit course/program expansion

NC SSSP Expansion

QUESTIONS? Contact Us:

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AEBG & NCSSSP Counselor

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(619) 421-6700 x 5853

Resources

- Academic Senate for California Community Colleges. (2006). <u>The Role of Noncredit in the California Community Colleges</u>.
 Sacramento, CA.
- Academic Senate for California Community Colleges, Noncredit Ad Hoc Committee. (2009). Noncredit Instruction: Opportunity and Challenge. Sacramento, CA.
- Academic Senate for California Community Colleges. Noncredit Committee webpage. www.asccc.org/directory/noncredit-committee.
- Academic Senate for California Community Colleges, Noncredit Task Force. (2014). <u>AB 86: A Brief History and Current State of Affairs from the Noncredit Task Force</u>. *Rostrum* (March 2014). Sacramento, CA.
- California Community Colleges Chancellor's Office. (2017). <u>AB 705 (Irwin)-Seymour-Campbell Student Success Act of 2012: Assessment. Chapter 745, Statutes of 2017</u>
- California Community Colleges Chancellor's Office. (2006). Noncredit At a Glance. Sacramento, CA.
- California Community Colleges Chancellor's Office. (2017). Program and Course Approval Handbook, 6th Ed.
- California Community Colleges Chancellor's Office. (2015). <u>California Community Colleges Student Success and Support Program Handbook.</u>
- Legislative Analyst's Office. (2012). Restructuring California's Adult Education System. Sacramento, CA.
- Shaw, L.A. and Lynch-Thompson, C. (2014). <u>Trojan Horse or Tremendous Godsend? Retooling Adult Education in a New Era</u>. *Rostrum* (October 2014). Sacramento, CA.

Noncredit First Friday Webinar Dates

2017-18 Webinar Schedule
April 6, 2018 – Noncredit SSSP
May 4, 2018 – webinar cancelled
June 1, 2018 - Noncredit/Guided Pathways
All webinars are 12:00-1:30, unless noted otherwise

Webinar dates or times may change and will be announced across CCC list-serves.

Archived webinars are posted to the Chancellor's Office Noncredit Webinars webpage

Noncredit Resources

Academic Affairs Noncredit Curriculum Webpage

http://extranet.cccco.edu/Divisions/AcademicAffairs/CurriculumandInstructionUnit/Curriculum/NoncreditCurriculumandInstructionalPrograms.aspx

 Annual CDCP Legislative Report - Preparing Students for Careers and College Through Noncredit Enhanced Funding (2016-17)

http://californiacommunitycolleges.ccco.edu/ChancellorsOffice/ReportsandResources.aspx

 Legislative Analyst's Office (LAO) – Effects of Increases in Noncredit Course Funding Rates (2017)

http://www.lao.ca.gov/Publications/Report/3635

Association of Community and Continuing Education (ACCE)

www.acceonline.org

ASCCC Noncredit Committee

http://www.asccc.org/directory/noncredit-committee

Basic Skills Initiative

http://extranet.cccco.edu/Divisions/AcademicAffairs/BasicSkillsEnglishasaSecondLanguage.aspx

• CCCCO Program and Course Approval Handbook, 6th Ed

CTE/Noncredit Collaborative Institute

- ASCCC in partnership with CCCCO, ACCE, Career Ladders Project (CPL), AEBG, 3CSN
- May 3 5, 2018
- Westin South Coast Plaza, Costa Mesa
- Register: <u>www.asccc.org</u>



Who Should Attend?

Career education faculty, noncredit faculty, counselors, senate presidents, and faculty and administrative leaders involved in career education, noncredit education, and Adult Education Block Grant.

Registration Questions? Contact: events@asccc.org

Career and Noncredit Education Institute

May 3-5, 2018 | The Westin South Coast Plaza

Register Here

With the creation of the Strong Workforce Program, there is an increased focus on career education and noncredit education. Furthermore, the roll-out of the first integrated Plan for Student Services Support Program (SSSP) (credit and noncredit), Basic Skills, and Student Equity served to encourage collaboration across our colleges and a bridging of programs to better serve all of the students in our community college system.

The ASCCC Career and Noncredit Education Institute is the first ASCCC event to bring faculty together from these areas to collaborate on a statewide level on how best to integrate the services, practices and instruction of these areas.

Presentations will cover topics in areas such as career education, noncredit education, counseling and student services, Adult Education Block Grant (AEBG), and apprenticeship.

Colleges are encouraged to send teams of practitioners and leaders to include career education faculty, noncredit faculty, counselors, senate presidents, and faculty and administrative leaders involved in career education, noncredit education, and AEBG. For questions related to the program, please contact info@ascc.org.

www.asccc.org

What's next for First Friday Webinars?

- ✓ Guided Pathways and Noncredit
- ✓ Curriculum

 Development
- ✓ Student
 Support (SSSP)
- ✓ Regional Initiatives (AEBG, Strong Workforce)

✓ Developing
Noncredit
(Instruction,
Data and
Accountability,
Administration)



- ✓ Noncredit Advocacy
- ✓ And more!

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Thank you!

MAY THE NONCREDIT FORCE BE WITH YOU!

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Evaluation Survey

Please help us improve the monthly Noncredit Webinars!



Is there a noncredit myth you want busted?

Submit a short anonymous online <u>survey</u>

http://www.surveygizmo.com/s3/3607336/Noncredit-Monthly-Webinar-Evaluation-Form