

# Net Price Calculator Beta Test Training

**Welcome.**

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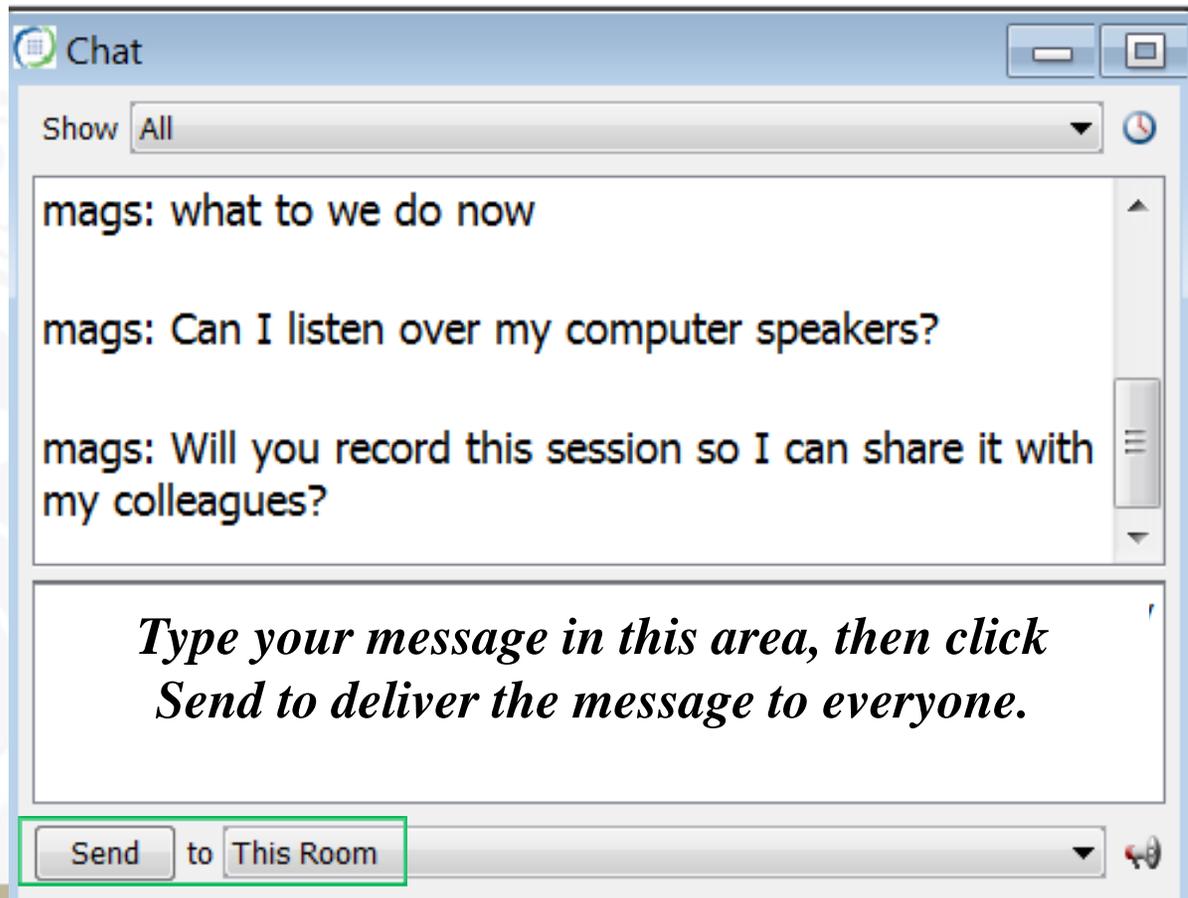
Telephone access: < 888.866.3951 >

Passcode: < 406962 >

# Agenda:

- Housekeeping
- Net Price Calculator
- State Complaint Process
- Questions

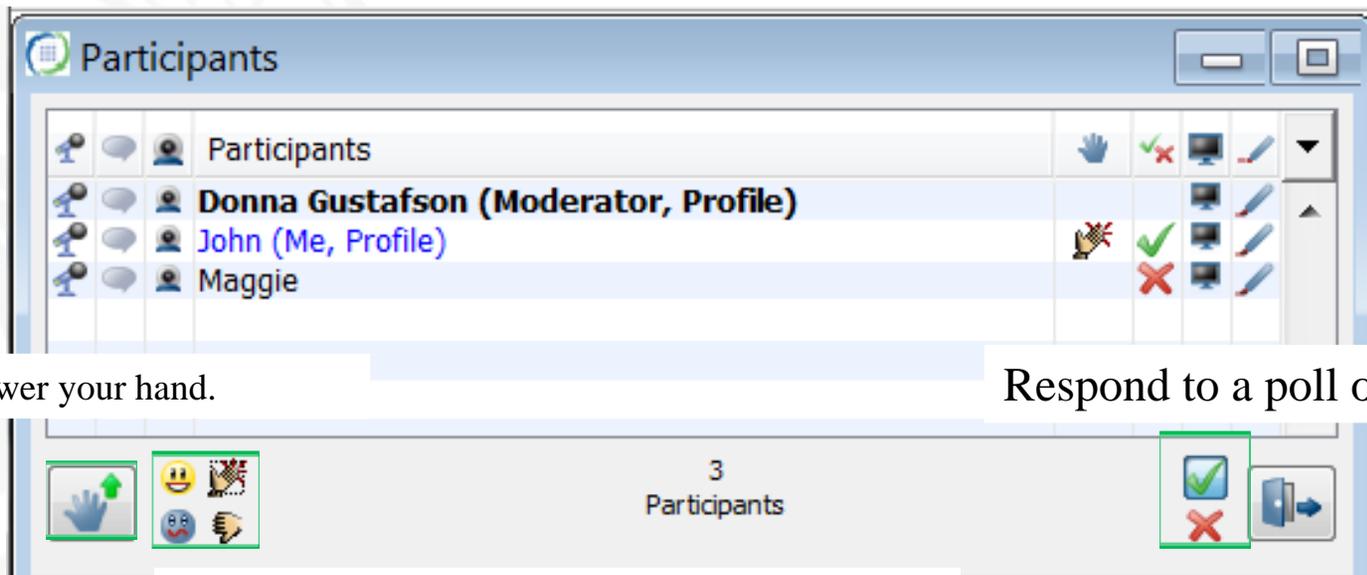
# Send Text Chat Messages



# Raise Your Hand

## Express Your Thoughts

### Respond to a Poll or Question



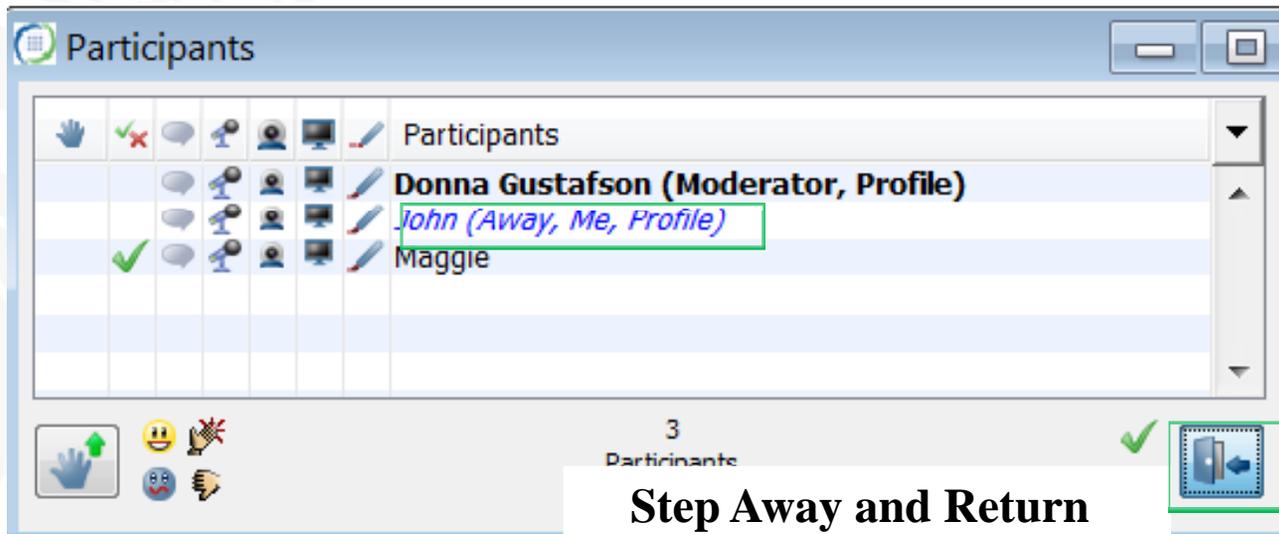
Raise or lower your hand.

Respond to a poll or question.

Express your thoughts with emoticons!

# Step Away and Return

- If you need to leave the meeting for a moment – let us know you are not participating at this time.



## Step Away and Return

- Click once to “Step Away”
- Click again to “Return”

# Background

- Higher Education Opportunity Act (HEOA)
  - Signed into law on August 14, 2008
  - Includes many new disclosure requirements
  - Requires that institutions have a net price calculator on their websites for full-time, first-time degree/certificate-seeking undergraduate students

# Background

- Requirement
  - Institutions have two (2) years from the release of the U.S. Department of Education's template to post their calculator
    - On October 29, 2009, the Department made available a Net Price Calculator template
    - All institutions must have a net price calculator posted on their websites by October 29, 2011

# Background

- Requirement
  - An institution may either use the Department’s Net Price Calculator template or it may develop its own
    - Institutionally developed calculators must include “at a minimum the same data elements” found in the Department’s Net Price Calculator template

# Background

- Purpose

- “to help current and prospective students, families, and other consumers estimate the individual net price of an institution of higher education for a student. The calculator shall be developed in a manner that enables current and prospective students, families, and consumers to determine an estimate of a current or prospective student’s individual net price at a particular institution.”

- P.L. 110-315, sec. 132 (h) (1).

# Background

- HEOA Definition of Net Price

Institution's  
price of  
attendance for  
FTFT students

Price of attendance =  
average annual cost of  
tuition and fees, room and  
board, books, supplies, and  
transportation

Total need- and merit-based federal,  
state, and institutional grant aid  
awarded to FTFT students

Number of FTFT students receiving  
such aid

# Decisions for Institutions

## 1. Which approach should your institution use?

- Use the website developed by the Chancellor's Office MIS Unit.
- Develop your own\*
  - U.S. Department of Education Net Price Calculator template
  - Use a third-party calculator
  - Update an existing calculator
  - Create a calculator in-house

\*Must contain, at minimum, the same elements as the Department's template

## If you choose to create your own NPC

- Go to this link:  
[http://nces.ed.gov/ipeds/resource/net\\_price\\_calculator.asp](http://nces.ed.gov/ipeds/resource/net_price_calculator.asp)
- You will find a link to the U.S. Dept. of Ed. template, related files, resources, minimum requirements and FAQs.
- Please contact the U.S. Dept. of Ed. with questions:

Archie Cubarrubia  
National Center for Education  
Statistics  
U.S. Department of Education  
[Archie.Cubarrubia@ed.gov](mailto:Archie.Cubarrubia@ed.gov)

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The U.S. Department of Education Net Price Calculator Template was used for development

The Chancellor's Office MIS unit developed the Net Price Calculator by college

The Department's template is made up of two components:

- The institutional data maintenance application
- The user application.

## The institutional data maintenance application

- Price of attendance
- Median amounts of grant and scholarship aid awarded to, and accepted by, first-time, full-time degree/certificate-seeking students by EFC range

## The user application

- users are asked nine questions to establish the following:
  - Their dependency status
  - Their estimated cost of attendance
  - Approximated EFC

## Institutional Data Maintenance

The Chancellor's Office MIS input the **Price of attendance** using the 2009-2010 Institutional Characteristics Data from the college's IPEDS\* survey

Charges for full academic year	2007-08	2008-09	2009-10	2010-11
<b>Published tuition and required fees:</b>				
<u>In-district</u>				
Tuition	534	468	624	624
Required fees	180	180	180	200
Tuition + fees total	714	648	804	824
PY tuition + fees total	714	648	804	
<u>In-state</u>				
Tuition	534	468	624	624
Required fees	180	180	180	200
Tuition + fees total	714	648	804	824
PY tuition + fees total	714	648	804	
<u>Out-of-state</u>				
Tuition	5,000	4,920	5,184	5,184
Required fees	180	180	180	200
Tuition + fees total	5,180	5,100	5,364	5,384
PY tuition + fees total	5180	5100	5364	
<u>Books and supplies</u>	1,422	1,566	1,666	1,620

<u>Off campus (not with family):</u>				
<u>Room and board</u>	8,816	9,280	9,710	9,808
<u>Other expenses</u>	2,966	3,222	3,340	3,456
Room and board and other expenses	11,782	12,502	13,050	13,264
<u>Off campus (with family):</u>				
<u>Other expenses</u>	2,840	3,096	3,214	3,330

\* Integrated Postsecondary Education Data System

## Institutional Data Maintenance:

The Chancellor's Office MIS input the median amounts of grant and scholarship aid awarded to, and accepted by, first-time, full-time degree/certificate-seeking students by EFC range using the 2009-2010 financial aid data submitted by the college

- Create the first-time full-time student cohort
- Establish the student's residency for fee purposes
- Retrieve the student's financial aid data
- Calculate the median awarded by EFC, residency and dependency

# Net Price Calculator Test Site:

<http://testsite.cccco.edu/npc/XXX/npcalc.htm>

XXX = 3 character MIS College Code

Test Site Available: NOW

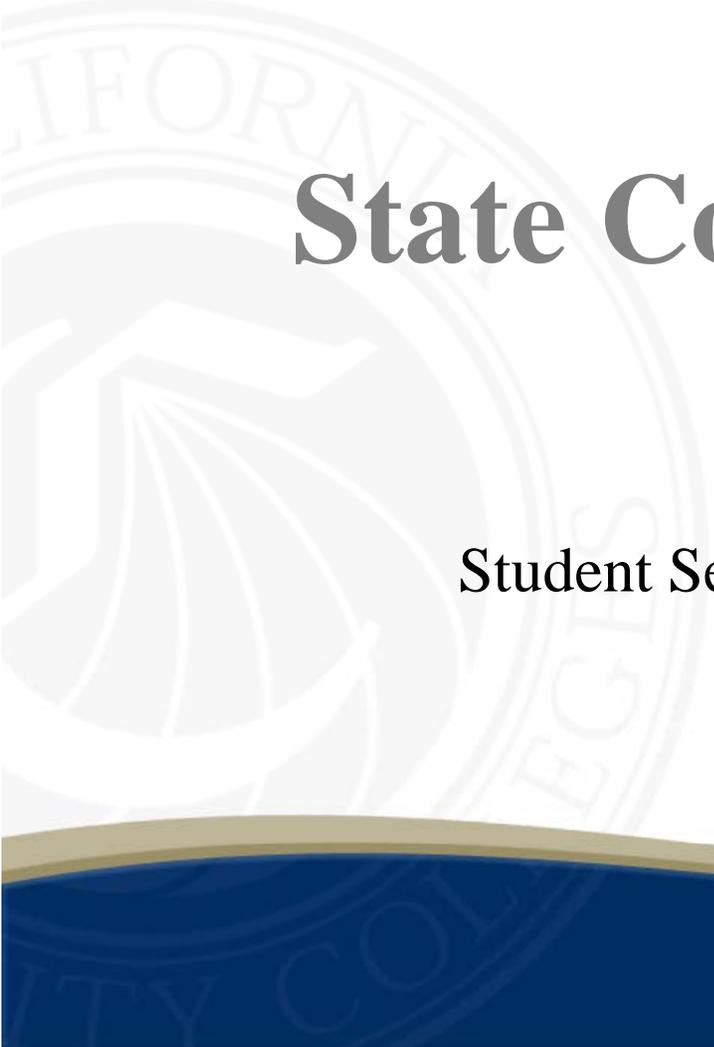
Questions/Problems: [cccnpc@cccco.edu](mailto:cccnpc@cccco.edu)

Production Date: September 15, 2011

Find your MIS college code here:

<http://www.cccco.edu/SystemOffice/Divisions/TechResearchInfo/MIS/DED/tabid/266/Default.aspx>

=>Click the “Appendices” tab; “A – College & District Codes”



# State Complaint Process

Rhonda Mohr

Student Services and Special Programs

# State Complaint Process

- Final Program Integrity Regulations, October 29, 2010
  - Section 600.9 STATE AUTHORIZATION (a) (1) An institution...is legally authorized by a State if the State has a process to review and appropriately act on complaints concerning the institution including enforcing applicable State laws...
  - Section 668.43(b) The institution must make available ... contact information for filing complaints with its accreditor and with its State approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint.

# Complaints - continued

- **Not** just for financial aid complaints
- Must include acceditor
- May fulfill this role through a State agency or the State Attorney General as well as other appropriate State officials.
- A State may choose to have a single agency or official handle complaints regarding institutions or may use a combination of agencies and State officials.
- A State may rely on a governing board of a State-wide system of public institutions

# Complaints – CCCCO Proposal

- Complainants must follow the college/district complaint process first before escalating issues
  - Colleges should clearly define and publish their own complaint processes
- 1<sup>st</sup> referral to the Accrediting Commission for Community and Junior Colleges (ACCJC)
- 2<sup>nd</sup> referral to new web page designed by CCCCO
- Discrimination complaints referred to existing CCCCO web page

# Complaints – Next Steps CCCCCO

- Launch web page and process for complaints
  - <http://californiacommunitycolleges.cccco.edu>
- Receive state approval on proposed process
- Forward state approval to U.S. Department of Education
- Officially announce process to colleges via various list serves (i.e. PIO, CSSO etc)
- May convert web page to a different application sometime later this year

# Complaints – Next Steps Colleges

- Clearly define and publish college complaint process
  - Prominently displayed on home page
  - Include CCCCO link
- Inform all departments on campus of new requirements and processes
- Develop a link to the CCCCO process and web page
  - <http://californiacommunitycolleges.cccco.edu>
- Upon official announcement note any changes to process and make

# Questions?

