

Sample of Required Notification to Debtor

(Only one letter is now required to be sent to the debtor. Letters returned as undeliverable should be retained as verification that notification was attempted.)

This letter may be modified to suit your purposes (you may reword to give it a softer tone), however, the information below must be included. You must also include a contact name, telephone number and/or address for the debtor to inquire or correct misinformation regarding the outstanding debt.

Distribution of this letter via email (in the event you have an email address for this former student) can be in addition to...and not in place of...using the US Postal Service.

Sample Debtor Notification Letter:

Date:

Salutation (Example: Dear Mr./Mrs./Ms. _____,)

Our records show that you have a delinquent debt due to (name of district/college). Unless this issue is resolved within the next 30 days, we will be forwarding your name for collection to the California Franchise Tax Board (FTB) in the event you are owed a state tax refund, win a California Lottery prize or have unclaimed property to be distributed to you by the State of CA Controller's Office for the upcoming tax year.

California State Government Code Sections 12419.2, 12419.7, 12419.9, 12419.10 and 12419.11 authorize the Office of the State Controller and the FTB to collect money owed to individuals and then redirect these funds to pay the individuals' debts owed to the agencies/colleges.

Our records show that the total amount now due and payable to (name of district/college) is \$(enter amount) for (enter liability). You have 30 days to pay voluntarily before we submit your name to the Franchise Tax Board for an intercept.

You may submit objections and any relevant documentation to this action personally or in writing to (name of contact person, address, and/or telephone number) within 30 days from the date of this letter. Upon receipt of your objections, a college representative will review your case. If the representative finds that the offset is in error, the offset request will be withdrawn or the amount corrected. If no objections are submitted or if the objections are considered to be insufficient, we will proceed with this action. You may also contact this person for instructions on how to make payment.

Sincerely,