



TO: Chief Executive Officers
Chief Instructional Officers
Chief Information Systems Officer Association

FROM: Barney Gomez,
Vice Chancellor, Digital Innovation and Infrastructure

RE: Ongoing Digital Resource Support

The Chancellor's Office is committed to supporting the California Community Colleges as the COVID-19 pandemic continues to impact our state and our system. On July 7, 2020, our office issued a [memorandum](#) detailing the expanded system-wide technology support infrastructure for colleges, through a coordinated effort with the California Virtual Campus ("CVC") and the Foundation for California Community Colleges ("FCCC") CollegeBuys, to ensure continuity of access and deliver effective instruction for students in the virtual environment. This memorandum follows up on the July 7th memorandum and provides an update on the Chancellor's Office's support for specific technology resources until the end of June 30, 2021.

Continued System-wide Technology Support

Given the significant increases for technology to effectively virtualize learning without additional state appropriation, the Chancellor's Office has worked with its partners to establish equitable standards and procedures to evaluate existing technology resources and determine strategic system-wide technology investments. The Chancellor's Office will continue to explore ways to optimize its support to ensure equitable access to, and effective delivery of, virtual instruction. The table below provides an update on the list of statewide technology platforms that will receive continued system-office support through the end of the fiscal year. Funding beyond fiscal year 2020-21 will be re-evaluated and is contingent on 2021-22 State Budget resources.

Resource	Tool	Funding Support	Contact Information
Learning Management System	Canvas (Instructure)	Full funding support until June 30, 2021	CVC website
Learning Management System Student and Faculty Support	24x7 Chat Support Canvas (Instructure)	Full funding support until June 30, 2021	CVC website
Online video and engagement platform	Canvas Studio (Instructure) - this was provided at no cost.	Full funding support until June 30, 2021	CVC website
Online tutoring platform	Pisces (Link-Systems, Intl.)	Full funding support until June 30, 2021	CVC website

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Online accessibility support	Ally (Blackboard)	Full funding support until June 30, 2021	CVC website
Virtual communication platform	Zoom	Full funding support until June 30, 2021	ConferZoom website
Virtual science lab platform	Labster	Full funding support until June 30, 2021	CVC website
Online tutoring service	NetTutor (Link-Systems, Intl.)	Funding subsidy until June 30, 2021	See the CVC website for specific subsidy and requirements; special pricing also available through CollegeBuys .

Updated Support for Technology Resources through System-wide Contract Procurement & Coordination

In addition to direct funding support, the Chancellor's Office is working collaboratively with the CVC and FCCC CollegeBuys to leverage the aggregate buying power of our system and secure advantageous pricing and discounts for the technology resources listed below.

Resource	Tool	More Information
Online readiness assessment	SmarterServices	Secured through competitive RFP process, special pricing available through June 30, 2021. For more information, visit CollegeBuys , or contact collegebuys@foundationccc.org .
Online plagiarism and student integrity services	Urkund (Ouriginal)	Secured through CA Public Contract Code 20661, special pricing available through December 31, 2022. For more information, visit CollegeBuys , or contact collegebuys@foundationccc.org .
	Turnitin (Vericite)	Secured through competitive RFP process, special pricing available through June 30, 2021. For more information, visit CollegeBuys , or contact collegebuys@foundationccc.org .
Online proctoring	Proctorio	Secured through competitive RFP process, special pricing available through June 31, 2022. For more information, visit CollegeBuys , or contact collegebuys@foundationccc.org .
Online student engagement platform	Pronto	Secured through CA Public Contract Code 20661, special pricing available through December 31, 2022. For more information, visit CollegeBuys , or contact collegebuys@foundationccc.org .

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Geographic information system software (GIS)	Esri	Secured through CA Public Contract Code 20661, special pricing available through December 31, 2022. For more information, visit CollegeBuys , or contact collegebuys@foundationccc.org .
Accessibility for Google G-Suite environments	GrackleDocs	Secured through CA Public Contract Code 20661, special pricing available through December 31, 2022. For more information, visit CollegeBuys , or contact collegebuys@foundationccc.org .
Digital and electronic signature platform	Adobe	Secured through CA Public Contract Code 20661, provided at no additional cost to all CCCs participating in the Adobe Enterprise Term License Agreement (ETLA) through June 30, 2022. For more information, contact CollegeBuys collegebuys@foundationccc.org .
Telehealth services	TimelyMD	Secured through CA Public Contract Code 20661, special pricing available through June 30, 2023. For more information, visit CollegeBuys , or contact collegebuys@foundationccc.org .
Contact tracing software and applications	OptimumHQ	Secured through CA Public Contract Code 20661, special pricing available through October 14, 2021. For more information, visit CollegeBuys , or contact collegebuys@foundationccc.org .
Online student services platform	Cranium Cafe (ConexED)	Contract still in negotiation. For more information, visit CollegeBuys , or contact collegebuys@foundationccc.org
Aid (Food) distribution platform	Uber Eats	For more information, visit CollegeBuys , or contact collegebuys@foundationccc.org .

Updates on Tackling the Digital Divide through the Digital Access Program

COVID-19 has intensified the digital divide, leaving many students without necessary technology tools (internet, laptop, and specialized software) to continue their academic journey. The Chancellor's Office, in collaboration with the FCCC CollegeBuys, launched a Digital Access Program to assist in procuring and distributing digital resources to students. Through this program, colleges may procure these technology resources in bulk on behalf of students, and have the program assist in the distribution of those resources based on a college's unique needs. The program also hires and trains local students as Student Ambassadors to support their peers in navigating and optimizing resources in the new virtual environment.

Since the pandemic began, over 50,000 laptops and Chromebooks, 25,000 classroom software programs, and 10,000 multi-device-connection internet hotspots have been distributed by the program directly to students through a coordinated effort with various community colleges.

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For more information on the Digital Access Program, please contact collegebuys@foundationccc.org.

Districts and Colleges Should Leverage All Available Funding

The Chancellor's Office will continue to advocate for an investment in a robust Online Education and Support Infrastructure through its 2021-22 System Budget Request. In the meantime, colleges should be prepared to absorb the costs associated with the technology solutions if they decide to adopt local technology investments beyond June 30, 2021.

Colleges are encouraged to leverage all available funding to create and maintain an effective student-centered virtual learning environment. Funding sources under consideration may include general apportionments, CARES Act (one-time Institutional funds), Proposition 20 lottery apportionment, and Proposition 98 categorical funding sources, including the Student Equity and Achievement Program. Colleges should pay close attention to funding time limits when making local technology investment decisions.

Should you have any questions or need further assistance, contact me at bgomez@cccco.edu or 916-445-6299.

cc: Eloy Ortiz Oakley, Chancellor
Daisy Gonzales, Deputy Chancellor
Marty Alvarado, Vice Chancellor
Sheneui Weber, Vice Chancellor
Rebecca Ruan O'Shaughnessy, Vice Chancellor