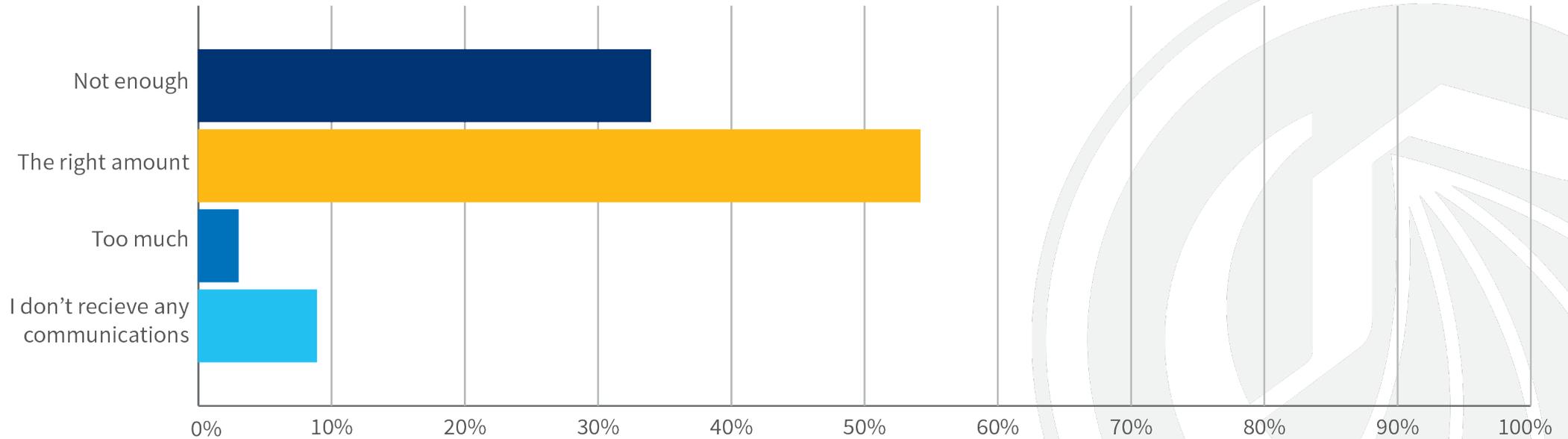


Student Group

Chancellor's Office Communications Survey

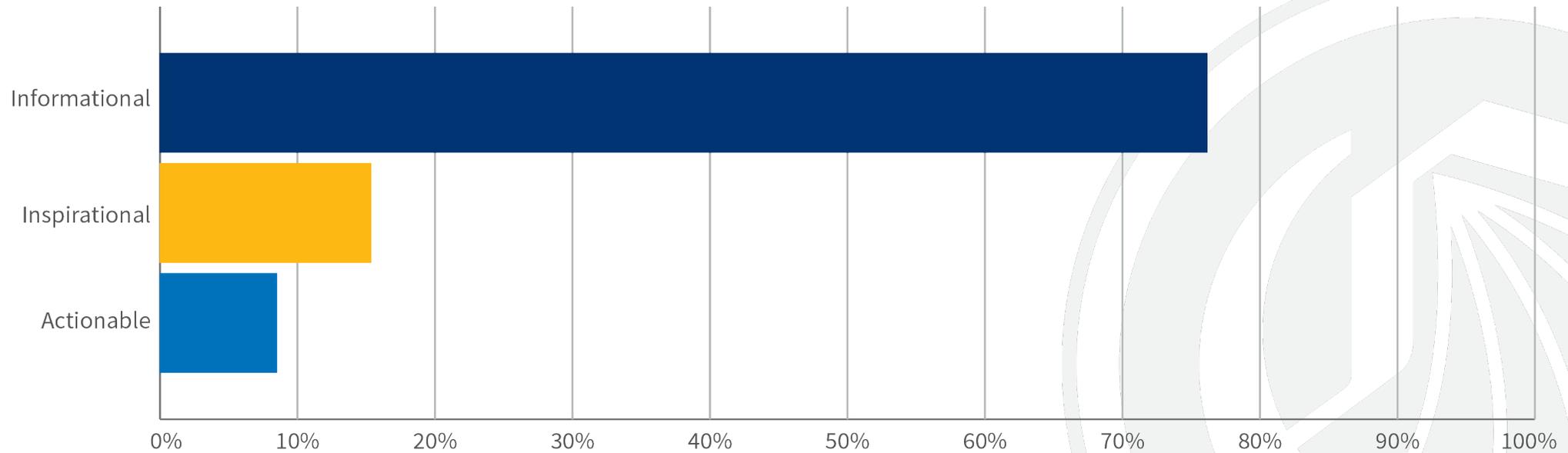


How would you characterize the amount of communications you receive about your educational experience?



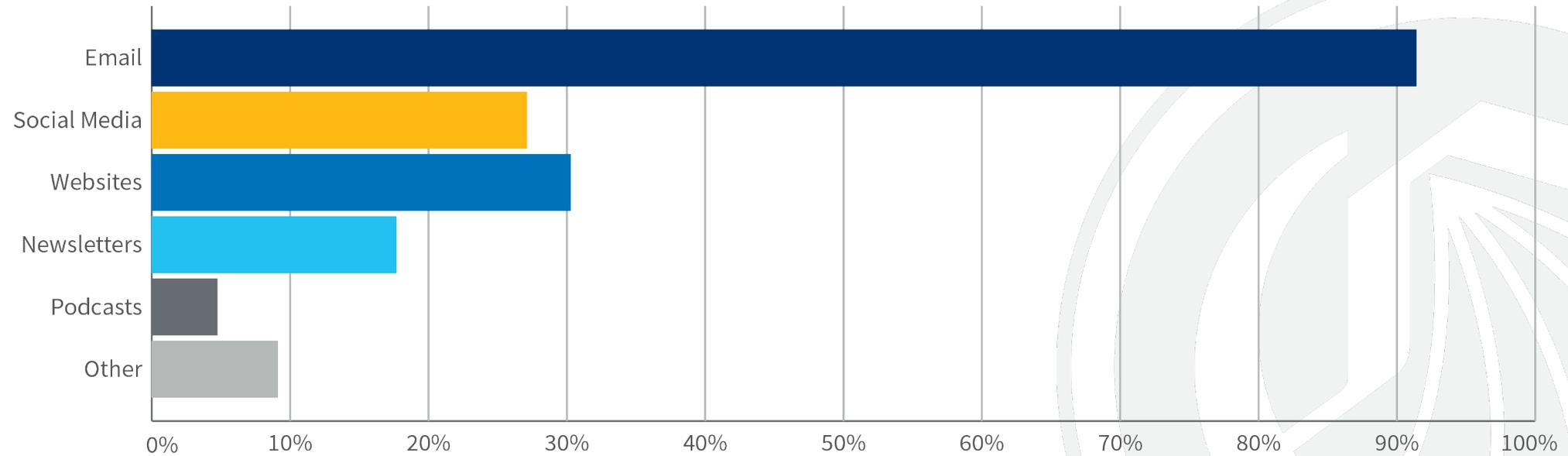
	Not Enough	The Right Amount	Too Much	I Don't Receive Any Communications	Total
Number of Responses	1,135	1,811	100	297	3,343
Percentage of Respondents	33.95%	54.17%	2.99%	8.88%	

What term best describes the type of communications you receive regarding your college educational experience?



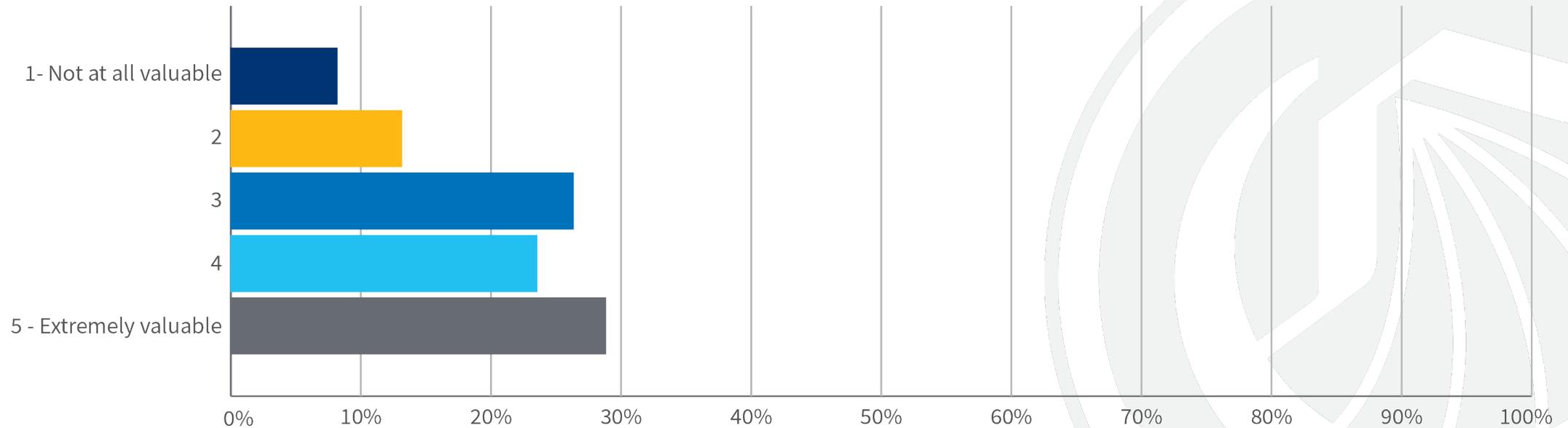
	Informational (primary intent is to inform)	Inspirational (articulates what issues, news, changes mean to you)	Actionable (includes a clear call to action)	Total
Number of Responses	2,520	508	281	3,309
Percentage of Respondents	76.16%	15.35%	8.49%	

What methods of receiving important information and updates are effective and convenient for you?



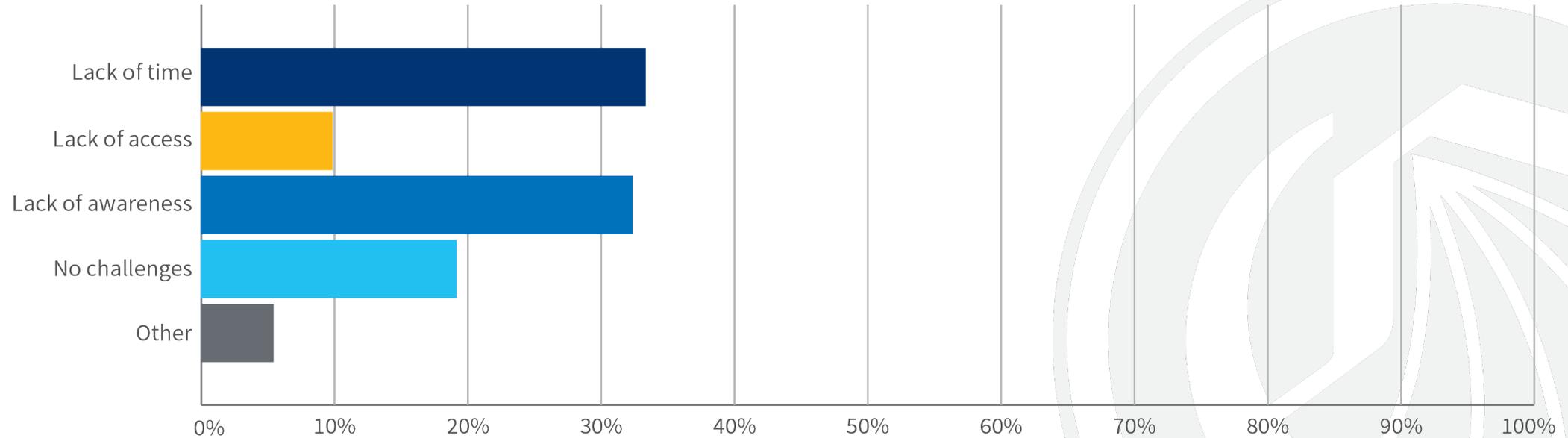
	Email	Social Media	Websites	Newsletters	Podcasts	Other	Total
Number of Responses	3,060	907	1,013	591	158	302	3,348
Percentage of Respondents	91.40%	27.09%	30.26%	17.65%	4.72%	9.02%	

On a scale of 1-5, how valuable are the communications you receive in providing resources and tools to help you reach your educational goals?



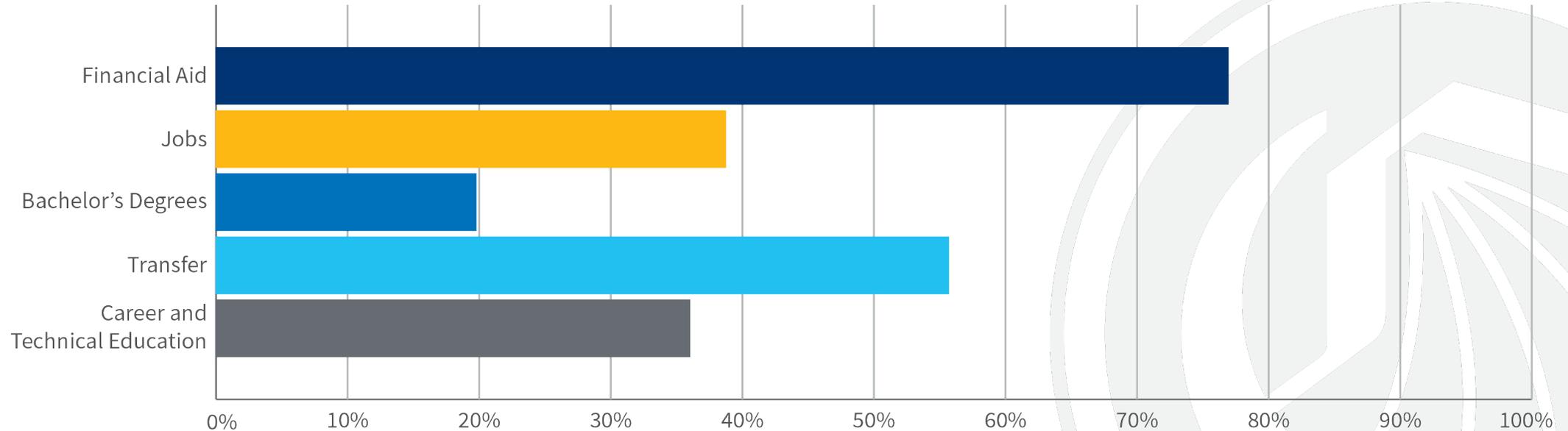
	1 Not at all Valuable	2	3	4	5 Extremely Valuable	Total	Weighted Average
Number of Responses	273	439	880	786	963	3,341	3.52
Percentage of Respondents	8.17%	13.14%	26.34%	23.53%	28.82%		

What challenges, if any, do you face that prevent you from utilizing the tools and support resources that are currently available?



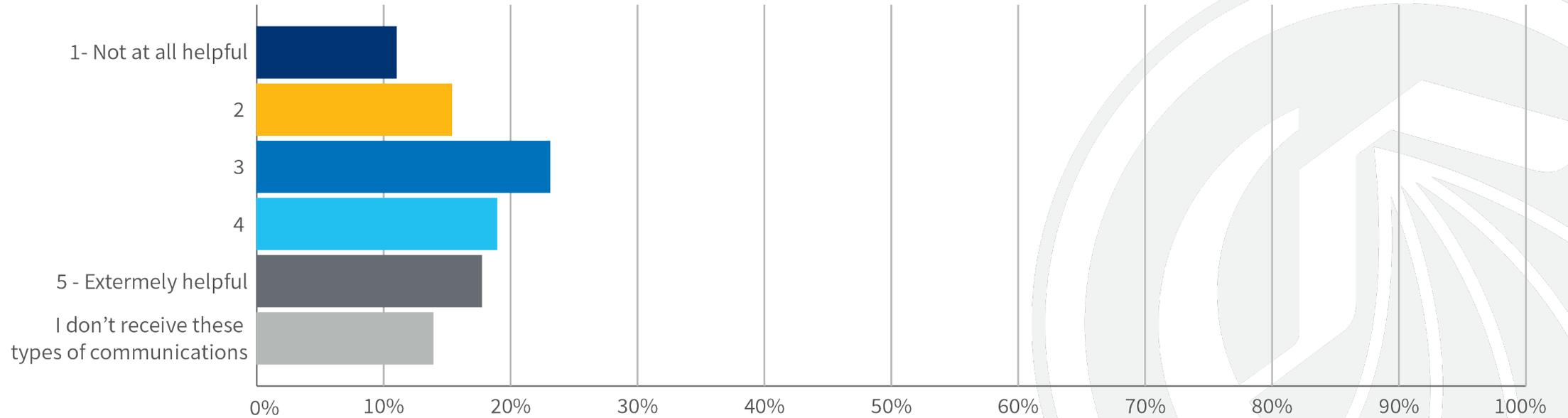
	Lack of Time	Lack of Access	Lack of Awareness	No Challenges	Other	Total
Number of Responses	1,116	329	1,083	641	181	3,350
Percentage of Respondents	33.31%	9.82%	32.33%	19.13%	5.40%	

Have you received communications providing information about any of the following? (Select all that apply)



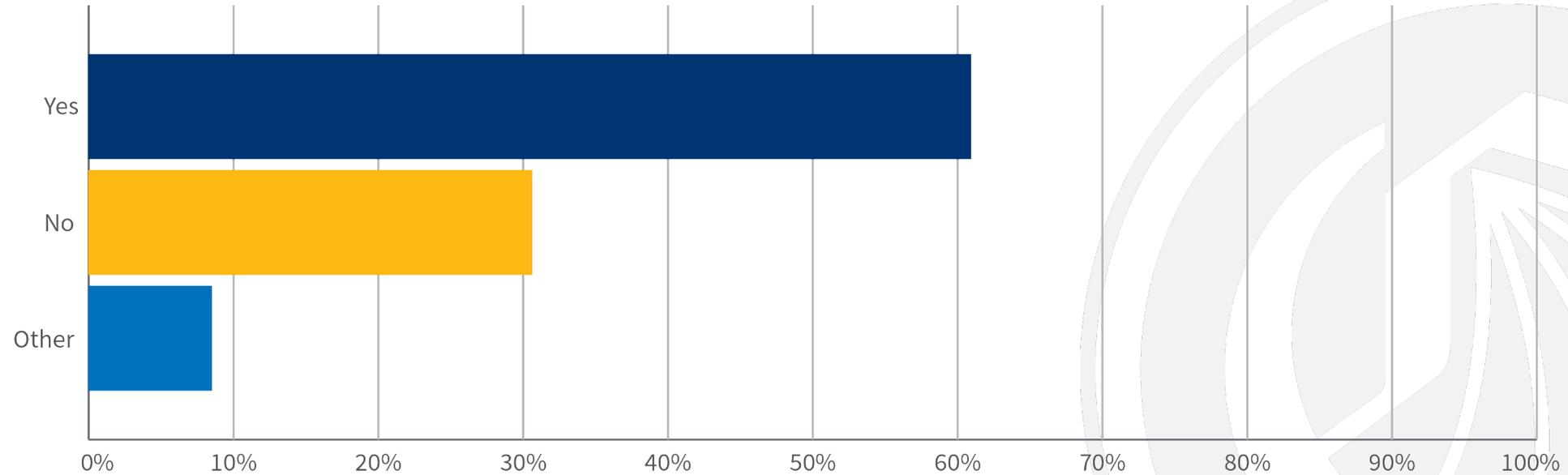
	Financial Aid	Jobs	Bachelor's Degrees	Transfer	Career and Technical Education	Total
Number of Responses	2,354	1,185	605	1,704	1,102	3,060
Percentage of Respondents	76.93%	38.73%	19.77%	55.69%	36.01%	

On a scale of 1-5, how helpful is the information you receive in helping you reach your goals on time?



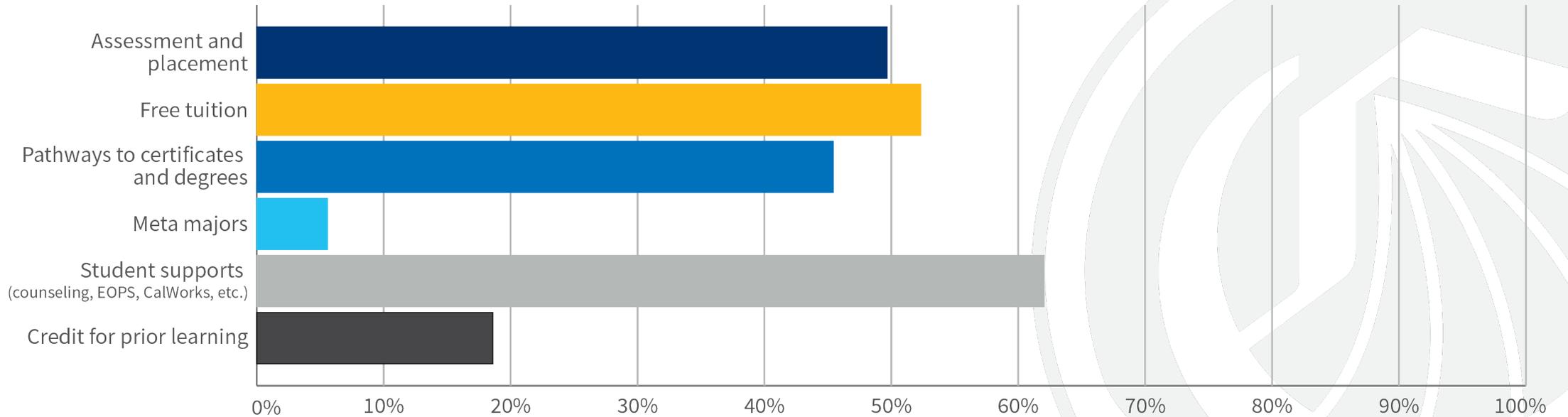
	1 Not at all Helpful	2	3	4	5 Extremely Helpful	I Don't Receive These Types of Communications	Total	Weighted Average
Number of Responses	364	509	765	627	587	460	3,312	3.20
Percentage of Respondents	10.99%	15.37%	23.10%	18.93%	17.72%	13.89%		

Do you think your college is making efforts to help students reach their educational goals sooner?



	Yes	No	Other	Total
Number of Responses	2,031	1,021	283	3,335
Percentage of Respondents	60.90%	30.61%	8.49%	

Colleges are undertaking many changes to help students succeed. Have you heard about changes related to the following? (Select all that apply)



	Assessment & Placement	Free Tuition	Pathways to Certificates & Degrees	Meta Majors	Student Supports	Credit for Prior Learning	Total
Number of Responses	1,490	1,569	1,362	167	1,861	558	2,999
Percentage of Respondents	49.68%	52.32%	45.42%	5.57%	62.05%	18.61%	