



March 17, 2020 - Update No. 3

The California Community Colleges Chancellor's Office is working closely with the governor's office, the California Department of Public Health and local colleges to mitigate effects of the COVID-19 outbreak. The Chancellor's Office is committed to providing accurate and timely information during this crisis. This information is current as of 3 p.m.

STATE AND NATIONAL GUIDANCE/EXECUTIVE ORDERS

Gov. Newsom moved to protect renters and homeowners with [an executive order](#) authorizing local governments to halt evictions until May 31. The governor also called on banks to hold off on foreclosures during that period and said Californians should stop gathering in groups entirely and called on health clubs and movies theaters to close.

[The Legislature passed Gov. Newsom's legislative package](#) on Monday to help combat the coronavirus outbreak. The relief package includes \$1.1 billion in emergency funding to support local governments, schools, hospitals and more. Also on Monday night, the Legislature voted unanimously to recess from March 20 until April 13. Capitol and district staff will be allowed to work from home or remotely and are advised not to schedule any in-person meetings during the break.

[Santa Cruz County](#) and the [City of Davis](#) have asked residents to shelter-in-place. [Sacramento County](#) is also directing residents to stay home.

SYSTEM GUIDANCE

The Chancellor's Office is hosting a one-hour webinar focused on recent updates, guidance and supports for dealing with the COVID-19 outbreak this **Friday, March 20, 2020 from 9:00 -10:00 a.m.** The complete webinar content is still in development, but we expect to cover topic areas including updates on:

- Department of Public Health guidelines and guidance;
- Chancellor's Office operations and services;
- ACCJC guidance;
- attendance accounting; and
- technology.

Moving forward, the Chancellor's Office will host weekly webinars every Wednesday from 9:00-10:00 a.m. until further notice. We want to encourage you to join the webinar and share this information with others. ***This webinar will be recorded and available following the event.***

[Please click this link join the webinar.](#)

Or iPhone one-tap :

US: +16699006833,,772739792# or +13462487799,,772739792#

Or Telephone:

Dial(for higher quality, dial a number based on your current location):

US: +1 669 900 6833 or +1 346 248 7799 or +1 253 215 8782 or +1 301 715 8592 or +1 312 626 6799 or +1 646 876 9923

Webinar ID: 772 739 792

International numbers available [are also available at this link](#).

Many of you have questions about guidance due to emergency conditions. [Please read our existing guidance](#) related to accommodating students at this time.

Congress has introduced legislation that, if enacted, will alleviate the impact to GI Bill beneficiaries for a switch to pursuit solely through distance education. In order to avoid confusion and the need to make multiple changes to enrollments, Veterans Affairs is asking all schools to temporarily refrain from making any adjustments to enrollment certifications if training has changed due to COVID-19. Veterans Affairs will provide further guidance tomorrow. Reach out to [Jackie Chacon](#) or [Armand Hirose-Afshari](#), Chancellor's Office Governmental Relations Division if you have additional questions or concerns.

ONLINE INSTRUCTION

The Chancellor's Office has acquired unlimited free Zoom Pro Licensing systemwide through June 30, 2020. Zoom is an online conferencing platform that provides access and ability to meet virtually so faculty can continue their classes online as necessary. The Chancellor's Office is recommending use of this tool to help facilitate with online delivery. TechConnect Zoom is available to faculty, staff, administrators and students in our system. Proactively help your college prepare now by reviewing these guidelines:

Only faculty, staff and administrators who will be 'owning', (i.e. scheduling and inviting others), a class, meeting, appointment or other Zoom event will need an account. *Accounts are not necessary to attend an event.*

If your school would like to establish accounts for 30 people or more, please [contact us](#) so we can assist you with the most efficient way to do this.

If your college needs fewer than 30 accounts, individuals can sign up at [TechConnect Zoom](#).

Reminder: students do not need an account to participate in a class, meeting, appointment, or other Zoom event.

Still have questions or need assistance?

- Please visit the [TechConnect website](#) for updates and our [support site](#) for general tips.
- [Watch a training video](#) on how to get started with TechConnect Zoom.
- [Contact us](#) anytime for help.

The Department of Education Office for Civil Rights has published a short webinar on YouTube titled "[Online Education and Website Accessibility](#)." The video is around seven minutes long and covers basic institutional responsibility as well as why accessibility is a necessary consideration as colleges and universities are transitioning many classes and instructional resources to the online environment.

The [California Community Colleges Accessibility Center](#) will be hosting a series of webinars this week focusing on accessibility practices for online teaching. The sessions will occur twice a day, Tuesday through Thursday this week. Sessions will be the following:

- Tuesday (March 17), Wednesday (March 18), and Thursday (March 19)
- Morning session: 9AM-10AM
- Evening session: 6PM-7PM
- Zoom Meeting URL: <https://cccconfer.zoom.us/j/950419161> (All sessions will use the same Zoom meeting information).

Experts offer [four tips for moving classes](#) online quickly and successfully.

RESOURCES

The Chancellor's Office continues to support colleges as they work to protect students, staff, faculty and administrators. Please visit the [Chancellor's Office COVID-19 webpage](#) for a comprehensive list of resources, answers to frequently asked questions and collateral materials.

California Community Colleges faculty, staff and administrators can also find COVID-19 resources and information within the [Vision Resource Center](#). Create an account or log in. Under the "Connect" menu, visit "All Communities" and look for the "CCC | COVID-19 Resources, Tools and Discussion" section. Click "Join Community" to access the content within. For online instruction support requests, please contact [CVC-OEI](#).

STUDENT SUPPORTS

The Foundation for California Community Colleges' CollegeBuys program has several resources available to aid students in continuing their learnings as campuses across the California Community Colleges embrace Chancellor Oakley's call for a transition to distance education:

[California Connects](#) is an affordable broadband mobile internet program for the California Community Colleges. For \$19.99 per month*, California community college students, faculty and staff can connect up to 10 devices to the California Connects mobile hotspot anytime and [anywhere](#) in the United States to study, work, create and stay connected. Service can be canceled and reactivated anytime without penalty. (**Please note: initial one-time device cost is not included in the monthly service cost*).

[Adobe Creative Cloud for Students](#) is a cloud-based service fosters student creativity, enabling them to deliver projects and assignments that further reinforce their voice and message. For \$39.99, students can have access for six months to renowned Adobe apps such as Photoshop, Illustrator, Spark, Rush and many more.

Charter, Spectrum and Comcast are offering [two months of free internet](#) to low-income households. WiFi hotspots will also be open for the public. Please direct students or anyone in need to the numbers below to arrange services:

- Charter and Spectrum: [1-844-488-8395](#)
- Comcast: [855-846-8376](#) for English speakers or [855-765-6995](#) for Spanish speakers

U-Haul is offering [30 days free self-storage](#) to college students affected by the outbreak.

OTHER INFORMATION

CalPERS is continually updating its website regarding prevention, screening and access to care during the COVID-19 pandemic. [You can find more information at this link.](#)

HOW TO HELP

Many of us want to lend a helping hand during this time of need but aren't sure where to start. Some ideas include supporting food banks and shelters, donating blood and volunteering in your local community. [Click here to learn how you can help.](#)



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