



California
Community
Colleges

COVID-19 Update

March 20, 2020 - Update No. 6



Students lined up in their cars to pick up their free computer from Palomar College during a limited-contact distribution on Wednesday, March 18. (Palmour College/Palmour College)

The California Community Colleges Chancellor's Office is working closely with the Governor's Office, the California Department of Public Health and local colleges to mitigate effects of the COVID-19 outbreak. The Chancellor's Office is committed to providing accurate and timely information during this crisis. This information is current as of 3 p.m.

At least 92 California community colleges are working to transition educational services to online delivery, with many closing or suspending classes for days or weeks, including for scheduled and rescheduled spring breaks, to make the switch.



STATE AND NATIONAL GUIDANCE/EXECUTIVE ORDERS

Gov. Newsom late Thursday [announced](#) a stay-at-home order to all of California. The order asks residents to stay home or at their place of residence unless it's an essential need. You can [read the full order here](#). To learn more about what qualifies as an essential need, [click this link](#). This order is in place until further notice.

California has launched a website to provide useful COVID-19 information to all state residents. It highlights critical steps people can take to stay healthy and includes public service announcements from state health leaders. [The website can be found here](#).

The Department of Education today announced it [would not enforce federal standardized testing requirements](#) for K-12 schools and would allow [federal student loan borrowers to suspend payments](#) for at least 60 days without penalty.

The Senate and House passed S.3503 and the bill is headed to President Trump for signature. The bill will give the [VA authority to continue GI Bill payments uninterrupted](#) in the event of national emergencies. The new law allows the VA to pay education benefits regardless of the fact if a program has moved from the classroom to online. Also, students will continue to receive the same monthly housing allowance payments until December 21, 2020, or until their school resumes normal operations.

[The United States border with Canada will be closed](#) to nonessential travel beginning at midnight.



SYSTEM GUIDANCE

The Chancellor's Office is committed to providing resources to support individual community colleges and their students that are now working in a whole new way - online only. As such, [a new webpage launched late last night](#) with several common questions and answers. Please encourage students to routinely check this page, as it will be updated daily.

The Chancellor's Office today hosted a webinar today focused on recent updates, guidance and supports for dealing with the COVID-19 outbreak. [You can watch the recording here](#). Moving forward, the Chancellor's Office will host weekly webinars every Wednesday from 9:00-10:00 a.m. Capacity has been expanded and we want to encourage you to join the webinars and share the information with others. ***The webinars will be recorded and available following the event.***

[Please click this link join the webinar.](#)

Or iPhone one-tap :

US: +16699006833,,772739792# or +13462487799,,772739792#

Or Telephone:

Dial(for higher quality, dial a number based on your current location):

US: +1 669 900 6833 or +1 346 248 7799 or +1 253 215 8782 or +1 301 715 8592 or +1 312 626 6799 or +1 646 876 9923

Webinar ID: 772 739 792

International numbers available [are also available at this link](#).



ONLINE INSTRUCTION

3CSN is hosting a series of Zoom online sessions to help faculty and staff navigate online environments. Sessions include learning the basics of both Zoom and Canvas. Sessions will be limited to 50 participants. [You can find a full schedule of sessions and times here](#).

CVC-OEI is extending daytime Canvas Tier 1 phone support for all California Community Colleges students and faculty through June 30, effective immediately. If you have questions about how to access or deploy the daytime support, [please contact CVC-OEI](#).

CVC-OEI is also providing a number of webinars that may be helpful as colleges transition learning and student support services to a remote environment. A listing of webinars is available on the [CVC-OEI Resources page](#).

Recordings will be posted afterward for people who are unable to attend.

The California Community Colleges Accessibility Center will also be hosting a second set of webinars next week focusing on accessibility practices for Canvas and online teaching. The sessions will occur twice a day (10:00 – 11:00 a.m. and 3:00 – 4:00 p.m.) on Tuesday, March 24 through Thursday, March 26. [All sessions will use the same Zoom meeting information.](#)

We've also found [this resource](#) and [this resource](#) with a number of helpful tips to ease the transition for faculty taking their classes online.



BEST PRACTICES

The Hope Center for College, Community and Justice at Temple University has [posted a webinar](#) providing an overview of the support students will need to remain enrolled and how institutions can best provide those supports.

Interact Communications recorded a webinar and Q&A on crisis communications, media relations, internal communications and more. You can [watch the recording or listen to the webinar as a podcast here.](#)



RESOURCES

College practitioners can find COVID-19 resources, information, and community within the [Vision Resource Center](#). Create an account or log in. Under the “Connect” menu, visit “All Communities” and look for the “CCC | COVID-19 Resources, Tools and Discussion” section. Click “Join Community” to access the content within.

For online instruction support requests, please contact [CVC-OEI](#).



STUDENT SUPPORTS

Many people have asked how to help our students cope with stress and anxiety during this pandemic, while we are all figuring out how to manage it ourselves. [The CDC has put together a valuable guide on easing fear and anxiety](#) during this uncertain time.

The meditation site Headspace is also [offering a free collection called Weathering the Storm](#). It offers guided meditations and sleep and movement exercises to help get everyone through this time.



HOW TO HELP

We can all safely help our communities during this difficult time. You can find a number of ways to take action on the [California Volunteers website](#).



Brought to you by the Chancellor's Office, Office of Communications and Marketing
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